

TAILORED SOLUTIONS

5, ZONE D[']ACTIVITÉS BOURMICHT L-8070 BERTRANGE LUXEMBOURG T. : +352 49 46 71-1 F. : +352 49 69 29 E.: INFO@ARIANESOFT.COM

VPN disconnecting - Reason 412.

Problem:

What is you get the following error message:



.....

Solution:

Configure Windows Firewall

This step MUST be completed for ALL Windows XP SP2 connections.

- 1. Select Start > Control Panel.
- 2. Using WinXP Category view, click **Network and Internet Connections** and then click **Windows Firewall**. The Windows Firewall dialog box displays.
- 3. Select the Exceptions tab and click Add Program.





TAILORED SOLUTIONS

5, ZONE D[']ACTIVITÉS BOURMICHT L-8070 BERTRANGE LUXEMBOURG T. : +352 49 46 71-1 F. : +352 49 69 29 E.: INFO@ARIANESOFT.COM

4. Click Browse and locate the cvpnd.exe file.

.....

- By default, this file is located in the Program Files-Cisco Systems-VPN Client folder. If you chose to install the Cisco VPN Client in another directory, navigate to that location.
- o If your machine is not setup to display file extensions, the file name will display as cvpnd.
- 5. Select the cvpnd.exe file and click Open.
- 6. Click **OK**. The Exceptions tab redisplays with cvpnd listed under Programs and Services.

😻 Windows Firewall 🛛 🔀
General Exceptions Advanced
Windows Firewall is blocking incoming network connections, except for the programs and services selected below. Adding exceptions allows some programs to work better but might increase your security risk.
Programs and Services:
Name
[cvpnd]
File and Printer Sharing
Hemote Assistance Remote Decision
Add Program Add Port Edit Delete
Display a notification when Windows Firewall blocks a program
What are the risks of allowing exceptions?
OK Cancel

- 7. Click **OK** to close the Windows Firewall window.
- 8. try reconnecting to the VPN.